



Managed Services for Endpoints

Our Remote Management Monitoring and Security (RMMS) platform bundles the “best of the best” in network management and security. With DTSG’s RMMS platform you will:

- **Keep Endpoints Patched and Secure** – Good network security practices start with patching your systems. Our patching agent makes sure your most important software is patched and up-to-date.
- **Avoid BAD Patches** – Microsoft’s patch policy on Windows 10 has caused crashes, downtime, and broken networking on thousands of computers. We apply only tested patches, thereby reducing that risk.
- **Run Maintenance During Off-Hours** – Periodic defragmentation and cleaning up the hard disk are always good practices, but do you have the time? Our agent runs these utilities regularly, during off-hours. Better workstation performance, without wasting employee time.
- **Be alerted to critical issues** – We are notified of critical issues immediately. System availability, a failing hard disk, or virus activity trigger alerts. If the alert is on a server, we are notified by phone and email no matter what time of day. Get the jump on problems before they become bigger problems.
- **Get stuff fixed more quickly** – Our agent is always ready and waiting. We can usually get a remote support session going before you’re even done telling us what’s wrong. Get back to work more quickly.
- **Get the best Antivirus** – Our Cloud-Managed antivirus (Bitdefender or Webroot), is monitored daily. We make sure all are running and up-to-date.
- **Get your Backup Monitored** – Your most important asset is your data. We monitor your local and Cloud backups, and usually resolve issues behind the scenes.
- **Detect and alert you to Breaches** – Backed by a US-Based threat operations team, our Breach Detection agents report any activity back to the team, so it can be reviewed and stopped promptly.
- **Get Monthly Status Reports** – Each month you will receive a status report, with information on cleanup and maintenance, antivirus activity, backup Status, and other details.

Call us today for more information at 201.221.4000!

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